

Terms and Conditions

PRIVACY POLICY:

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site.

We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

SECURITY POLICY:

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

SHIPPING/DELIVERY POLICIES:

Please be assured that your items will ship out within two days of purchase. We determine the most efficient shipping carrier for your order. The carriers that may be used are: U.S. Postal Service (USPS), United Parcel Service (UPS) or FedEx. We also ship to APO addresses, and any US Armed Forces Base with USPS.

If you're trying to estimate when a package will be delivered, please note the following:

Credit card authorization and verification must be received prior to processing. Federal Express and UPS deliveries occur Monday through Friday, excluding holidays. If you require express shipping, please call us at 973-462-7555.

GUARANTEE:

We stand behind our menorahs. We are here for you if you have any technical issues, assistance, or damage in shipping. We are here for you in future years to do all we can to help you.

We will replace parts that we are responsible for and make sure you have a menorah that you are happy with and proud of!

REFUND POLICY:

All sales are final, No Refunds. Please call customer service at 973-462-7555 for any accounting or other issues.